

1998 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Raw Data

	Parent Organization →	SWDIV	SWDIV	SWDIV	SWDIV	SWDIV	SWDIV	SWDIV	EFA WEST	EFA WEST	EFA WEST	EFA WEST	EFA WEST	EFA NW	EFA NW	EFA NW	EFA NW				
	Specific Office →	NFEC Field Office Los Angeles	NFEC Field Office El Toro	NFEC Field Office El Centro	NFEC Field Office Camp Pendleton	NFEC Field Office Twenty-nine Palms	NFEC Field Office NAWS Pt. Mugu	NFEC Field Office NAWS China Lake	ROICC NSA Monterey Bay	ROICC NWS Concord	ROICC NAS Lemoore	ROICC San Francisco Bay	ROICC NAS Fallon	NAS Whidbey Island Contracts Site Team	PSNS Contracts	SUBASE Bangor Contracts	NAVSTA Everett Contracts Site Team				
	Associates Surveyed →	16	7	12	26	19	34	25	113	6	27	12	33	17	9	14	10				
	Associate Surveys Received →	2	0	6	0	0	0	0	4	3	7	2	6	11	9	8	10				
	Customers Surveyed →	7	6	4	12	5	6	9	4	4	23	10	15	23	10	18	12				
	Customer Surveys Received →	4	2	4	2	0	2	2	2	2	16	2	1	3	10	13	5				
																		Benchmark	Nadir	Range	Average
Customer Survey	Timeliness	.600	1.000	.800	.400		.600	1.000	.600	.800	.627	1.000	1.000	.800	.836	.875	.720	1.000	.200	0.800	.777
	Quality	.700	.800	.800	.600		.700	1.000	1.000	.900	.580	.600	.400	.633	.818	.845	.640	1.000	.200	0.800	.764
	Service/Partnership	.803	1.000	.865	.875	.911	.750	1.000	.750	.845	.813	.745	.855	.766	.834	.802	.686	1.000	.531	0.469	.816
Associate Survey	Quality Work Environment	.700		1.000					1.000	.933	.600	.900	.760	.680	.706	.868	.880	1.000	.533	0.467	.865
	Leadership/Management	.800		.900					.683	.833	.814	.600	.680	.879	.696	.855	.833	1.000	.233	0.767	.784
Self Assessment	Professional Workforce	.818		.800		.782				.873	.820	.745		.873	.873	.745		.945	.582	0.363	.780
	Acquisition Excellence	.870		.880		.870				.860	.910	.890		.870	.740	.768		.940	.520	0.420	.789
	Accurate, Timely, and Efficient Data Collection/Electronic Commerce	.625		.675		.550				.474	.525	.625		.700	.425	.350		.775	.300	0.475	.567
	Meet Mission Goals	.709		.774		.850			.738	.807	.675	.695	.843	.860	.687	.772	.836	1.000	.529	0.471	.766

1998 Summary of Performance Measures for Category 2 CONUS NAVFAC Contracting Offices--Normalized Data

		NFEC Field Office Los Angeles	NFEC Field Office El Toro	NFEC Field Office El Centro	NFEC Field Office Camp Pendleton	Office Twenty-nine Palms	NFEC Field Office NAWS Pt. Mugu	NFEC Field Office NAWS China Lake	ROICC NSA Monterey Bay	ROICC NWS Concord	ROICC NAS Lemoore	ROICC San Francisco Bay	ROICC NAS Fallon	Whidbey Island Contracts	PSNS Contracts	SUBASE Bangor Contracts	Everett Contracts Site Team	Benchmark	Nadir	Range	Average
Customer Survey	Timeliness	.500	1.000	.750	.250		.500	1.000	.500	.750	.534	1.000	1.000	.750	.795	.844	.650	1.000	0.000	1.000	.721
	Quality	.625	.750	.750	.500		.625	1.000	1.000	.875	.475	.500	.250	.541	.773	.806	.550	1.000	0.000	1.000	.706
	Service/Partnership	.580	1.000	.712	.733	.810	.467	1.000	.467	.670	.601	.456	.691	.501	.646	.578	.330	1.000	0.000	1.000	.607
Associate Survey	Quality Work Environment	.358		1.000					1.000	.857	.143	.786	.486	.315	.370	.717	.743	1.000	0.000	1.000	.710
	Leadership/Management	.739		.870					.587	.782	.757	.478	.583	.842	.604	.811	.782	1.000	0.000	1.000	.718
Self Assessment	Professional Workforce	.650		.601		.551				.802	.656	.449		.802	.802	.449		1.000	0.000	1.000	.546
	Acquisition Excellence	.833		.857		.833				.810	.929	.881		.833	.524	.590		1.000	0.000	1.000	.641
	Accurate, Timely, and Efficient Data Collection/Electronic Commerce	.684		.789		.526				.366	.474	.684		.842	.263	.105		1.000	0.000	1.000	.563
	Meet Mission Goals	.382		.520		.682			.444	.590	.310	.352	.667	.703	.335	.516	.652	1.000	0.000	1.000	.504